



RETURN FORM

CONDITIONS OF RETURN/EXCHANGE OF PRODUCTS:

1 - Cancellation

From receipt of your order placed on feetcalm.com, you have a period of 14 calendar days to withdraw, without having to justify your reasons or pay penalties, except for the cost of return, which shall be borne by you. To do so, please fill in this withdrawal form and send it to our e-mail address info@feetcalm.com. Once you have withdrawn, you have a period of 14 days* to return the product(s) you wish to be reimbursed, accompanied by this form.

* If the 14-day period expires on a Saturday, Sunday, public holiday or non-working day, it shall be extended until the first following working day.

2 - Non-conformity

In accordance with the provisions of our General Conditions of Sale, in the event of an anomaly in the package or products, you may return them within 14 calendar days of receipt of the order, accompanied by this form, in order to obtain an exchange free of charge.

DETAILS OF YOUR ORDER:

Please refer to the Invoice sent to your e-mail address for all the information concerning your order.

Name: _____
Surname: _____
Order reference: _____
Date of receipt: _____

DETAILS OF RETURNED PRODUCTS:

Reference	Product Description	Quantity	Reason for return (except cancellation) – Detail in case of nonconformity

RETURN ADDRESS:

Please return your items to the following address:

FEETCALM COSMETICS SL
C/ Camp, 1. Local 5.
08021 Barcelona